



DataVision

489 Third St P.O. Box 269
Gervais, OR 97026

503-792-3611

datavision.coop

Outside Plant Technician (Full Time)

Job Summary

Responsible for installation and maintenance of DataVision outside plant. Installs new residential and commercial broadband/telephone services and equipment. Maintains network and plant facilities and addresses network trouble and customer service concerns. Responsible for promoting DataVision products and services in the community and delivering a quality customer experience.

Essential Duties

- Records and maintains plant records, inventory and usage of cable, fiber and equipment.
- Installs, splices and maintains twisted copper wire, fiber and associated equipment for residential and commercial business customers.
- Identifies and corrects customer service issues.
- Assists in installation, maintenance and repair of special circuits (i.e., Ethernet transport, DSL, VDSL).
- Services and maintains telephone pedestals and hand holes.
- Maintains the Company's building, grounds, vehicles and warehouse.
- May be required to locate fiber optic and copper cable.
- Monitors community excavation and building activity and actively promotes DataVision products and services in the community and to potential customers.

Desired Qualifications and Experience

- Understanding of Basic electronics, specifications, plant diagrams, telephone cable and fiber counts, color codes, telephone plant operations and Central Office frame.
- Working knowledge of test and electronic equipment, preventative maintenance processes and telephone cable and fiber splicing as well as in ground plant location techniques
- Must be able to prioritize and complete work assignments on time.
- Must be customer service focused and able to effectively and tactfully work with customer to identify and completed service requests and resolve problems.
- Ability to work outside and complete jobs in inclement weather.
- High School graduate or equivalent training in telecommunications construction, installation and repair;
- One year of job related experience in installation and repair;
- Any satisfactory equivalent combination of experience and training.
- Bi-Lingual preferred
- Possession of a valid Oregon Class C Drivers License.
- Ability to travel on occasion.

Equal Employment Opportunity

DataVision is an equal opportunity employer- and celebrates our employees' differences, including race, color, religion, sex, sexual orientation, gender identity, national origin, age, disability, and Veteran status.

Established in 1914, DataVision is a telecommunications cooperative and competitive local exchange carrier that provides competitive salary and benefits.

Interested applicants should submit their cover letter and resume to:

Renee Willer
General Manager
DataVision Communications
rwiller@datavision.coop
503.792.5500